



# Big data, the future of statistics

Experiences from Statistics Netherlands

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and Marco Puts, Martijn Tennekes, Alex Priem, Edwin de Jonge ....



Statistics  
Netherlands

9 Sept, Stockholm

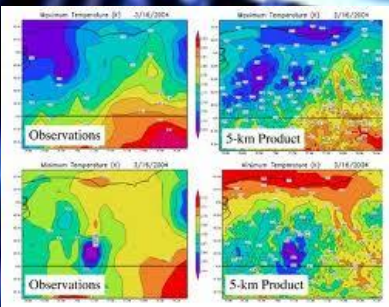
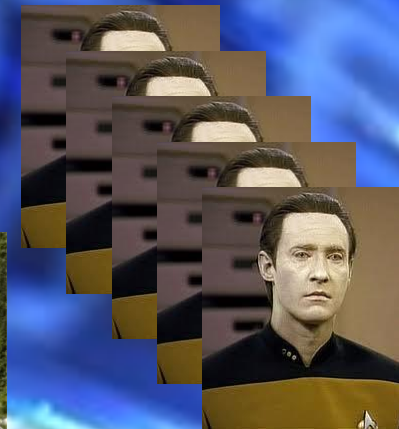
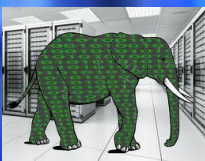
# Overview

- **Big Data**
  - One of 8 research themes at our office
  - Which skills do you need?
  - Examples of our work
  - Lessons learned (so far)

# Data, data everywhere

Information has gone from scarce to superabundant.

The Economist



# Two kinds of data

I ♥  
BIG DATA

## Statistics Netherlands

Primary data



Our 'own' questionnaires



Secondary data



Data of 'others'

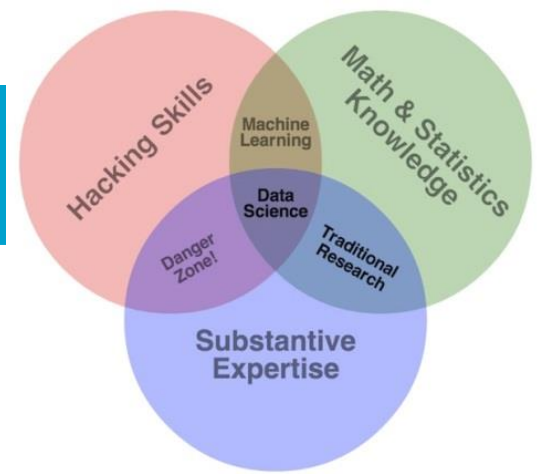
- Administrative sources
- Big Data

# Big Data research at Stat. Netherlands

- Explorative, 'data driven'
  - Case studies: Road sensors, Mobile phone data, Social media
  - There is now Big Data methodology yet (we are working on it)
- Combination of IT, methodology and Content (Data Science)
- Important topics for official statistics
  - Accessing Big Data in a structural way
  - Selectivity ('representativity')
  - Checking and editing large amounts of data
  - Reducing data size (without information loss)



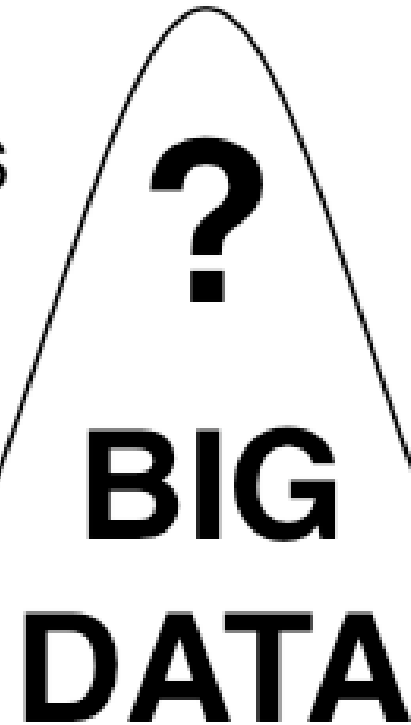
# Big Data skills



- We need new skills
  - At the border of IT and methodology
    - Data *Scientists* (a group)
    - High Performance *Analytics*
  - Available in a number of research areas 'outside' traditional statistics research
    - Computer sciences, artificial intelligence
    - Machine learning (Statistical learning)
    - Ability to extract information from new sources
      - Such as: texts and pictures/video's

# Case studie resultaten

What happens  
when official  
statistics  
meets...

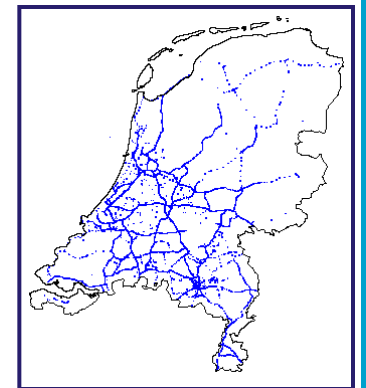


**BIG  
DATA**

# Example 1: Roads sensors

## Road sensor (traffic loop) data

- Each minute (24/7) the number of passing vehicles is counted in around 20.000 'loops' in the Netherlands
  - Total and in different length classes
- Nice data source for transport and traffic statistics (and more)
  - A lot of data, around 230 million records a day



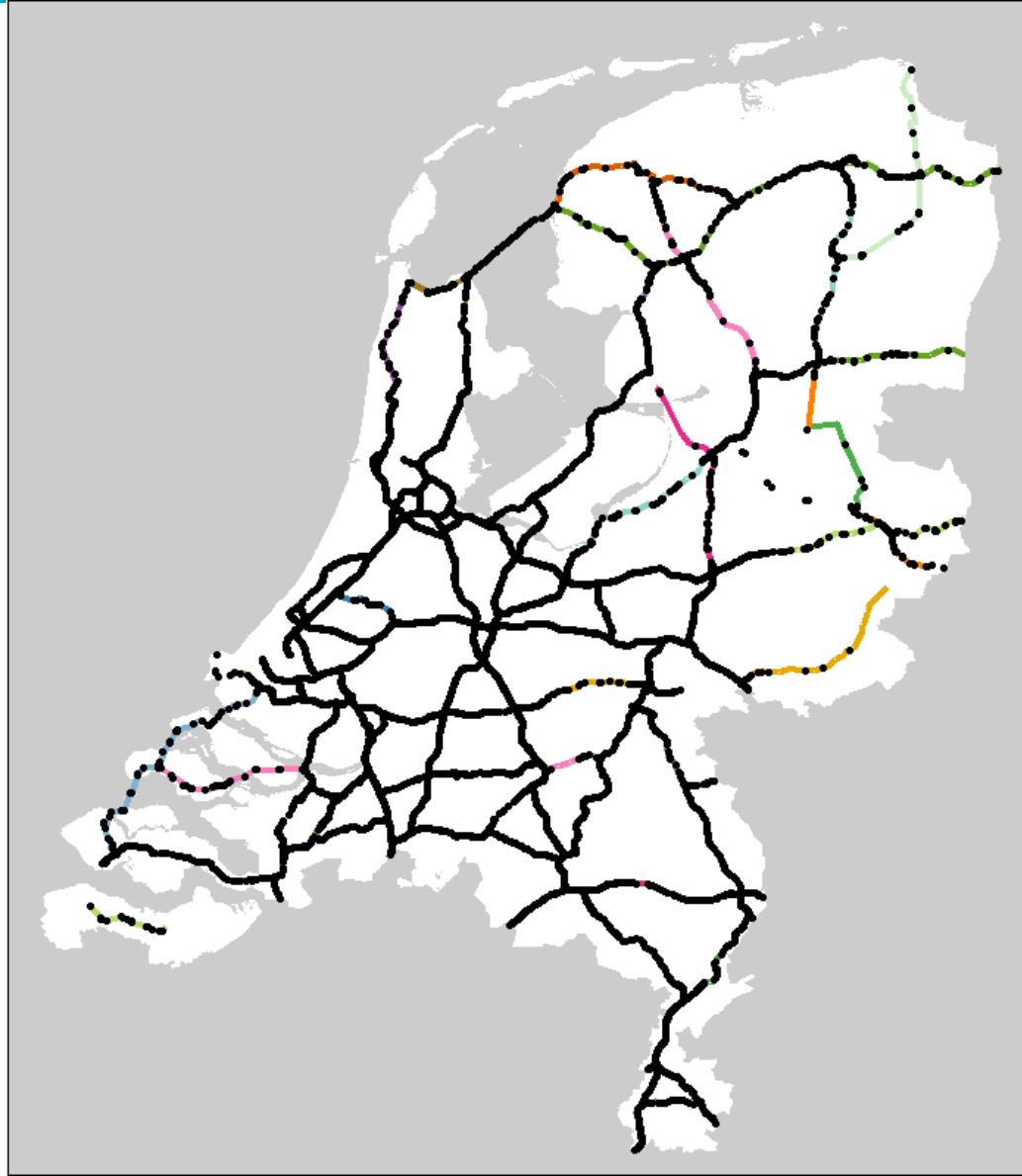
Locations



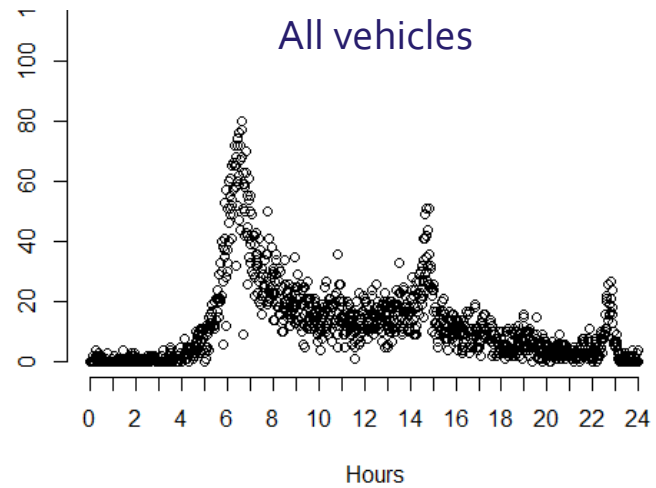
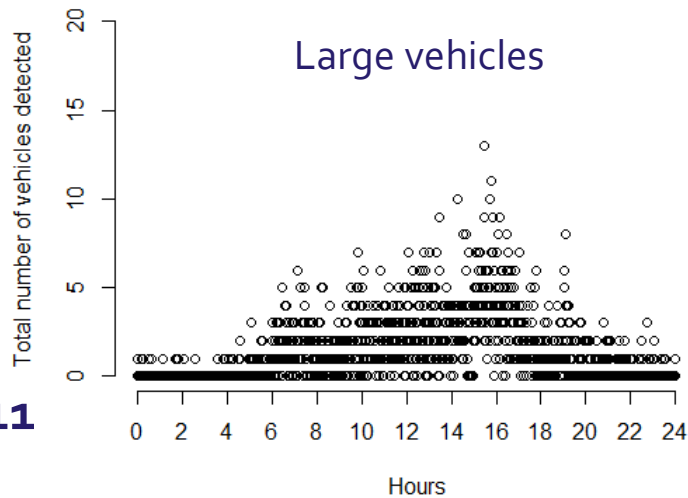
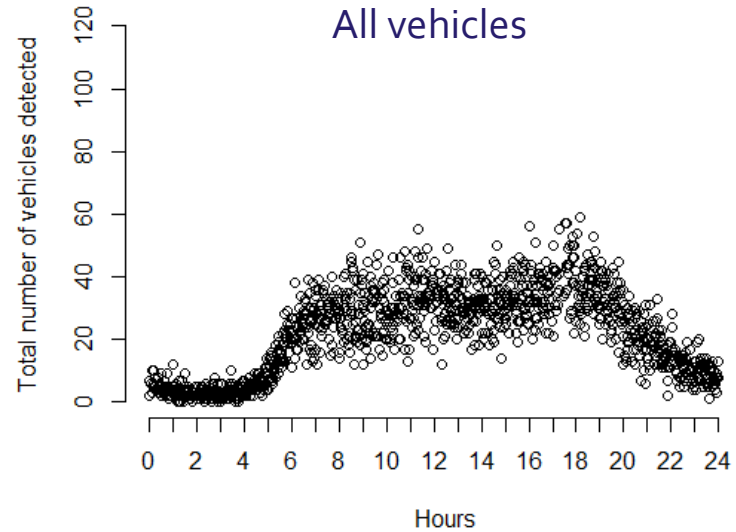
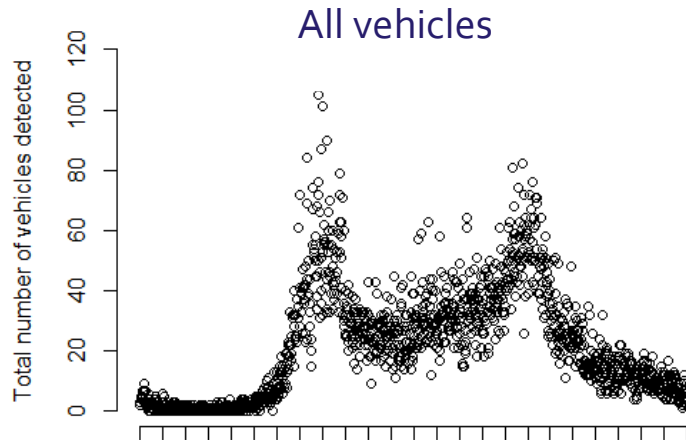
# High ways in the Netherlands



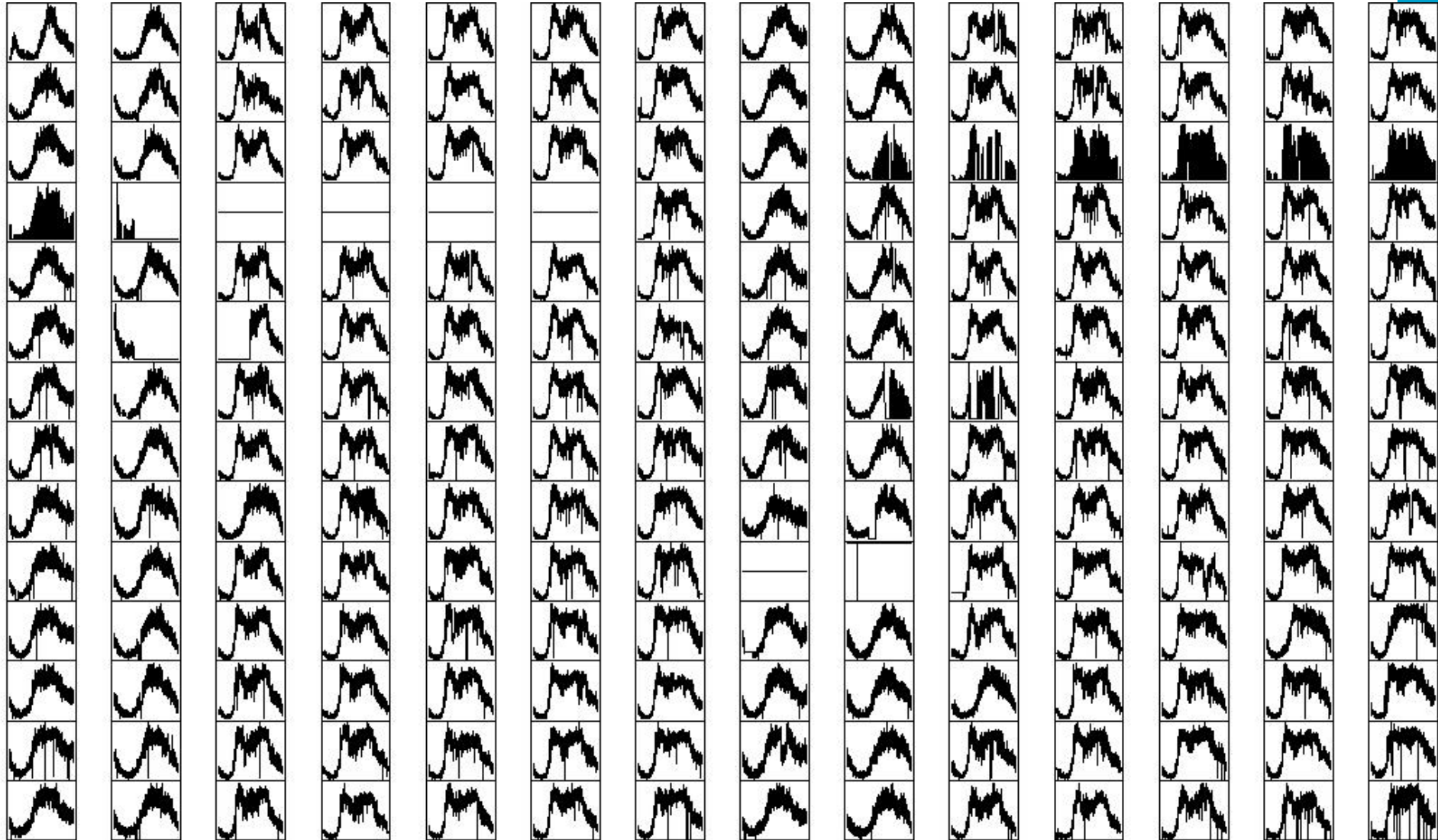
# Coverage by road sensors



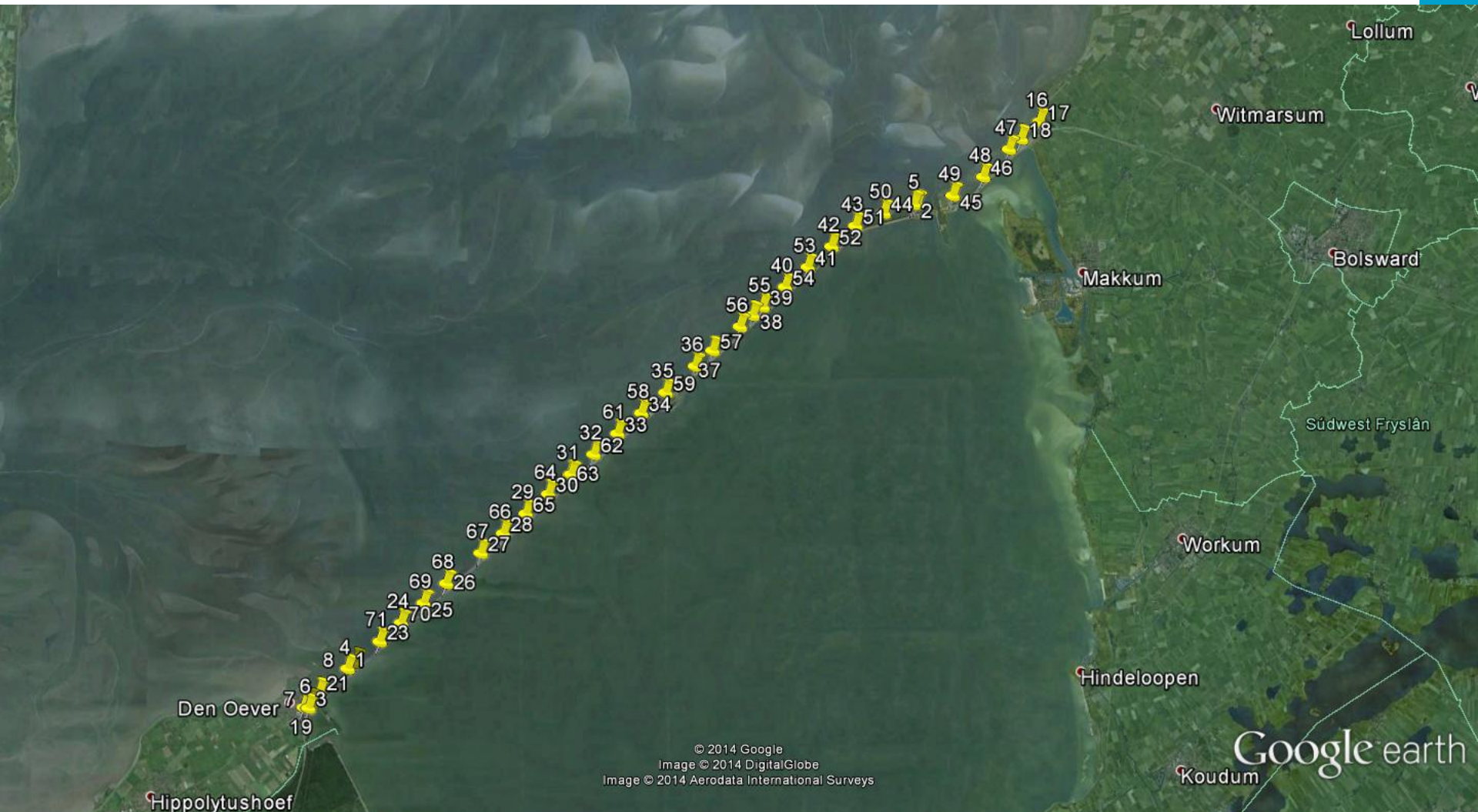
# Road sensor data



# Minute data of 1 sensor for 196 days



# 'Afsluitdijk' (IJsselmeer dam)



# 'Afsluitdijk' (IJsselmeer dam) (2)

Cross correlation between sensor pairs  
- Used to validate metadata

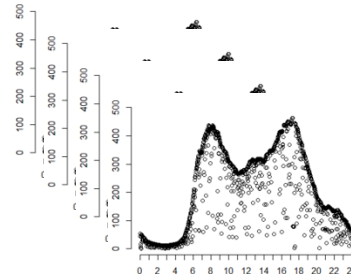
Trajectory speed vs. point speed  
- Average speed is 98 Km/h



# Process overview



a

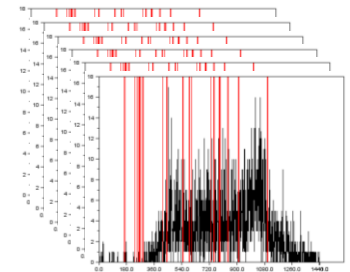


1

Big Data processing

Select  
+  
Transform

2

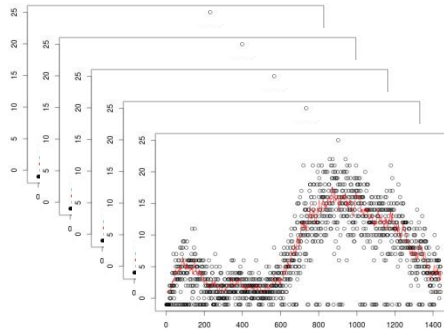


Big Data processing

Editing

3

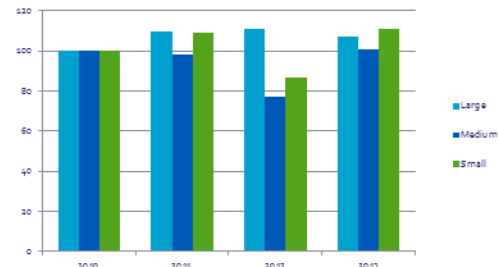
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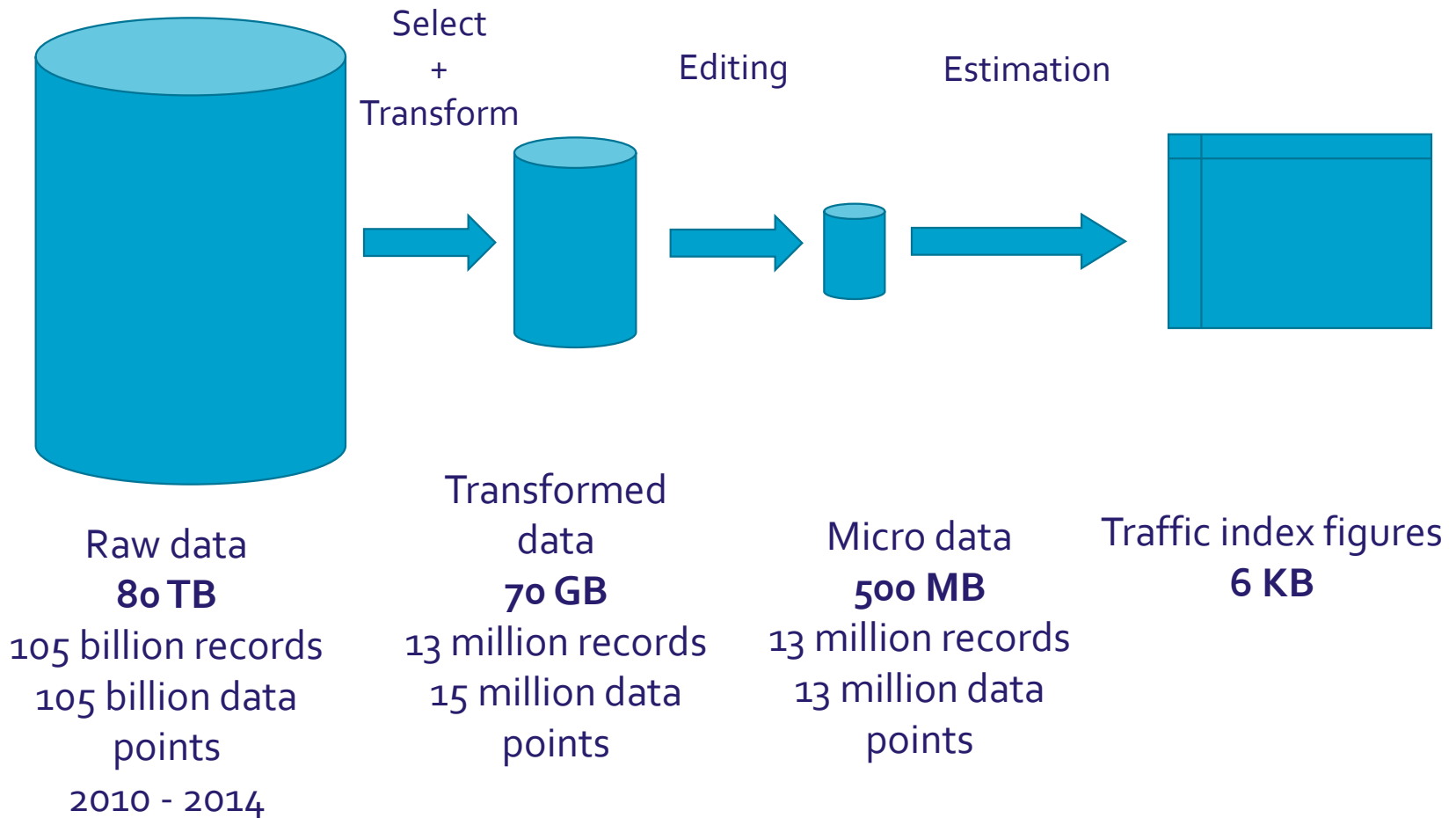
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Estimation

6

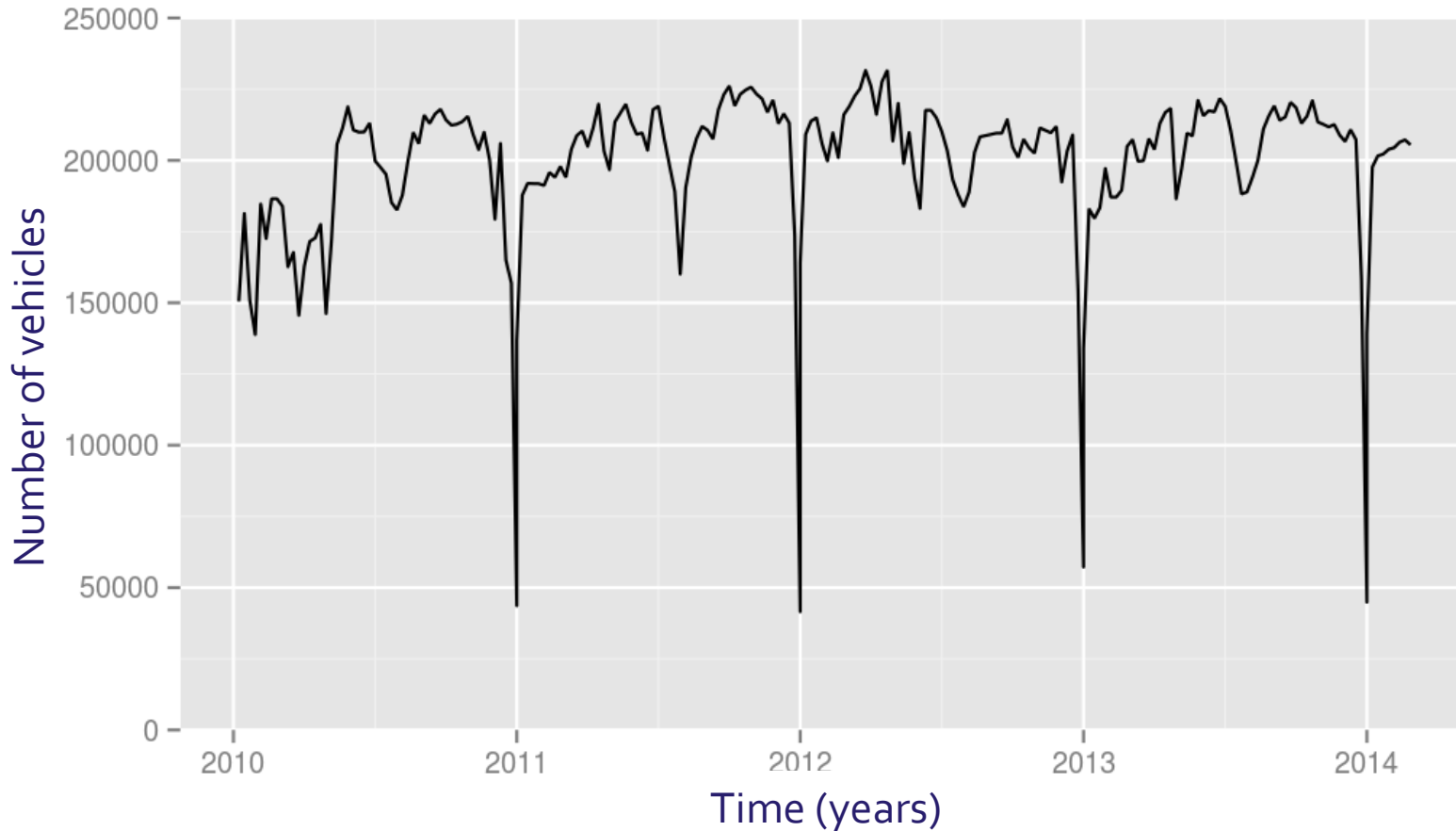


# Data in process





# Estimations for the whole country



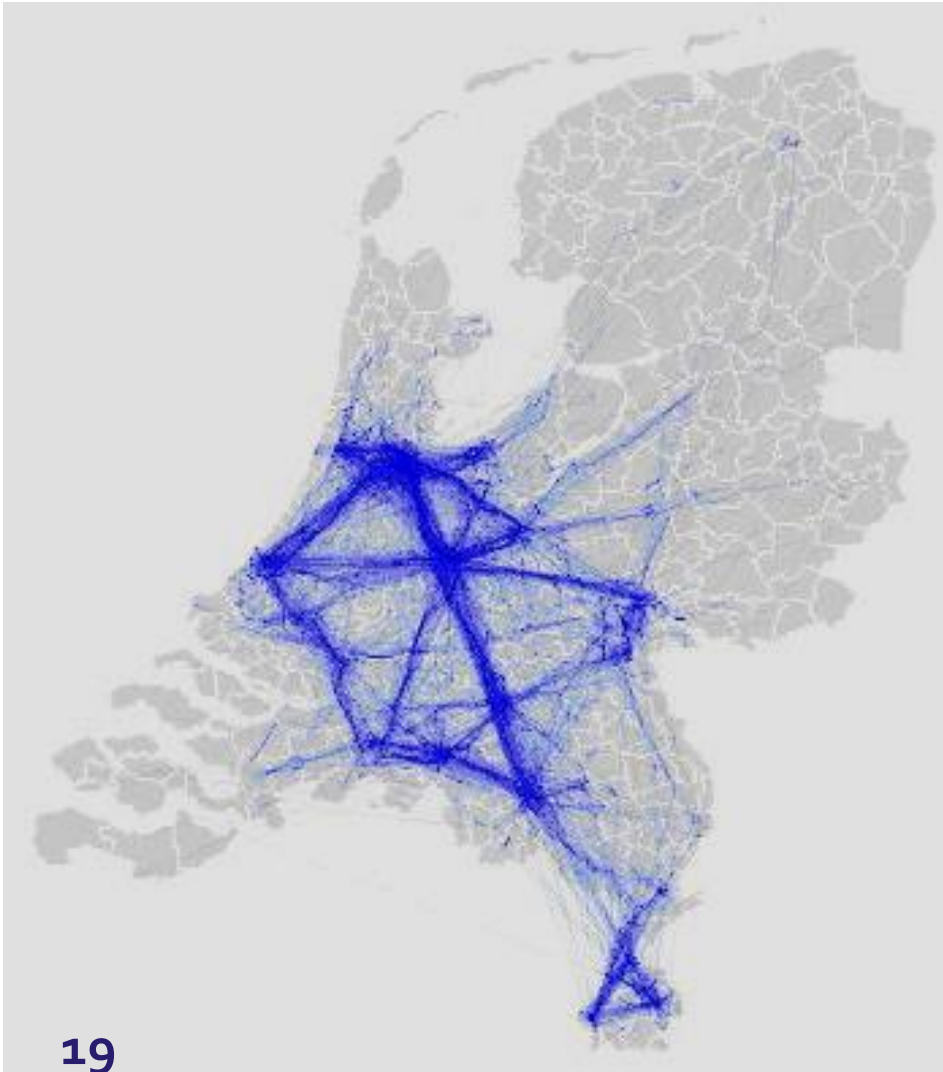
# Example 2: Mobile phones



## Mobile phone activity as a data source

- Nearly every person in the Netherlands has a mobile phone
  - Usually on them and almost always switched on!
  - Many people are very active during the day
- Can data of mobile phones be used for statistics?
  - *Travel behaviour* (of active phones)
  - *'Day time population'* (of active phones)
  - *Tourism* (new phones that register to network)
- Data of a single mobile company was used
  - Hourly *aggregates* per area (only when > 15 events)
  - Especially important for roaming data (foreign visitors)

# Travel behaviour



Mobility of active users

- Anonymized data
- During a fourteen day period

Based on:

- Mobile phone use
- Location of phone mast

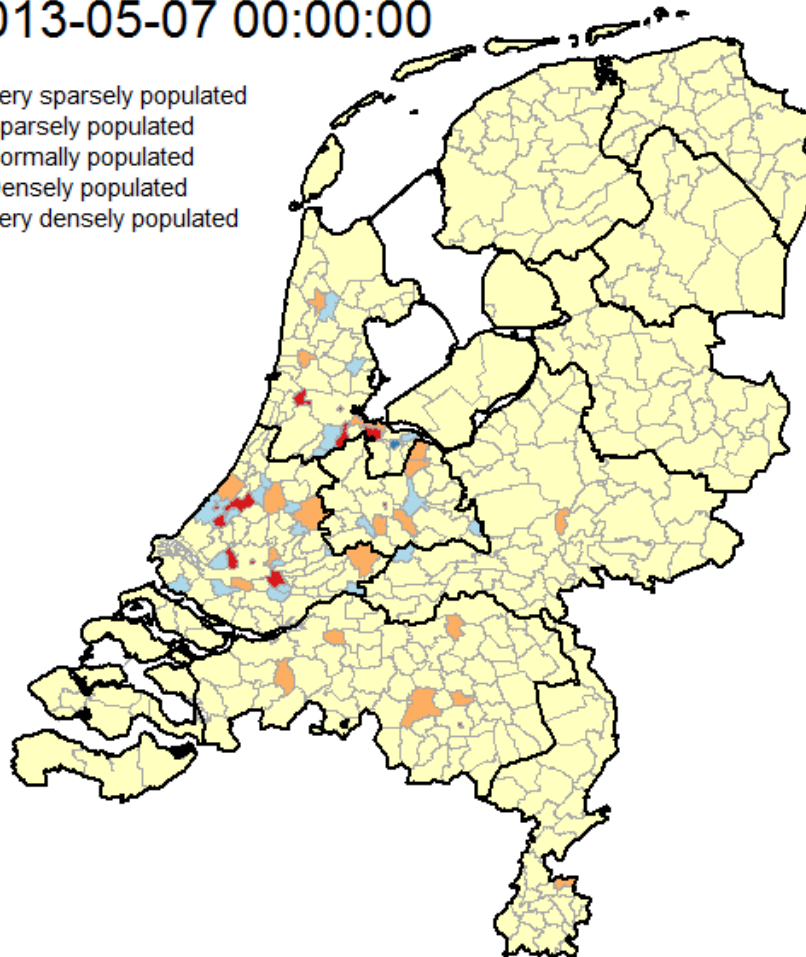
What is observed:

- Large Dutch cities
- Hardly any activity in North-East and South-West of the country

# 'Day time population'

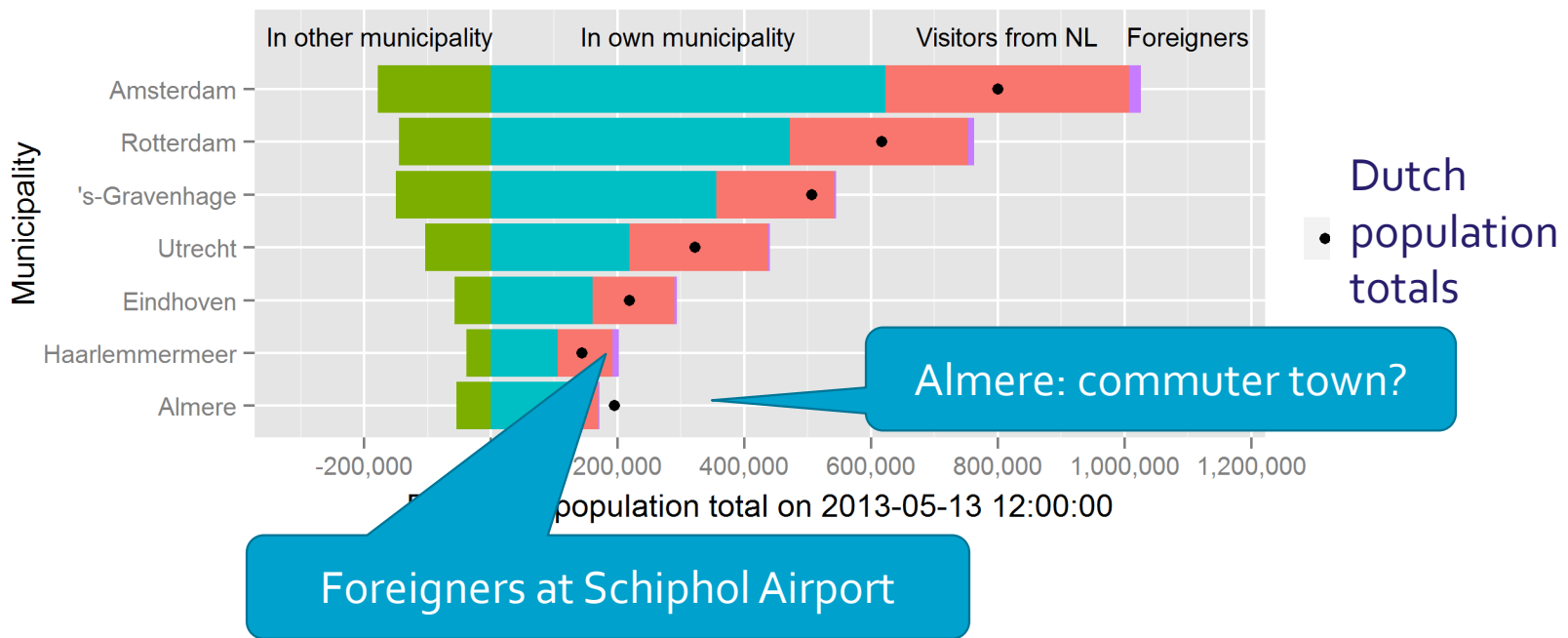
2013-05-07 00:00:00

- Very sparsely populated
- Sparsely populated
- Normally populated
- Densely populated
- Very densely populated



- Hourly changes of mobile phone activity
- 7 & 8 May 2013
- Per area distinguished
- Only data for areas with > 15 events per hour

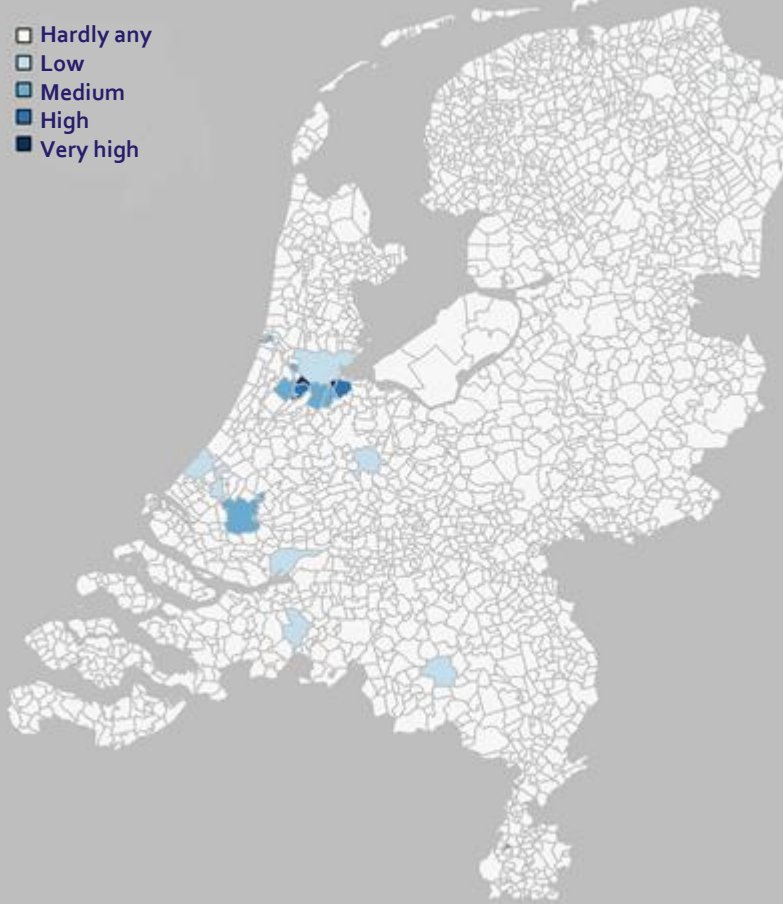
# Daytime population results



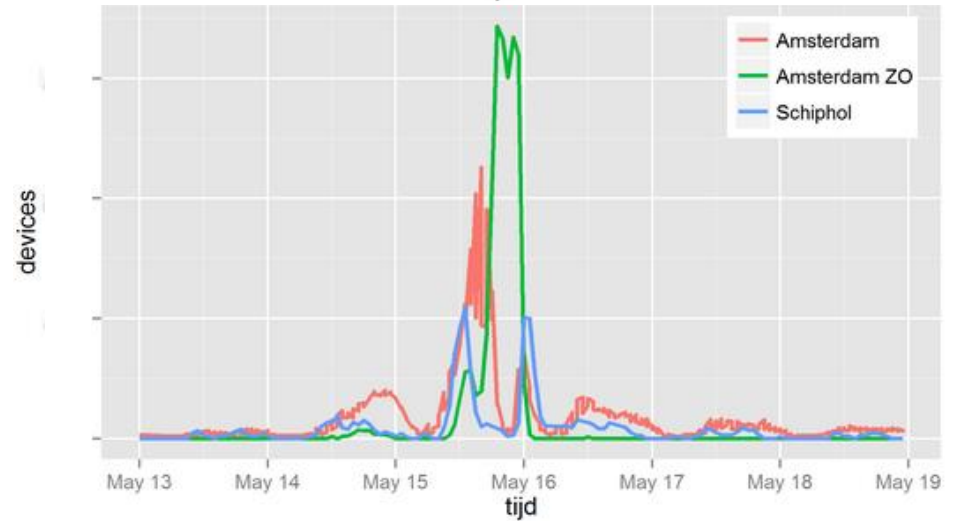
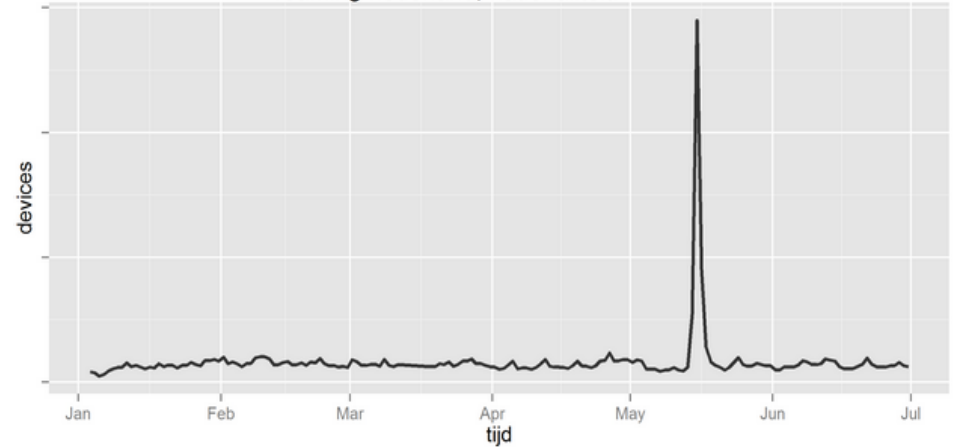
# Tourism: Roaming during European league final

## devices

- Hardly any
- Low
- Medium
- High
- Very high



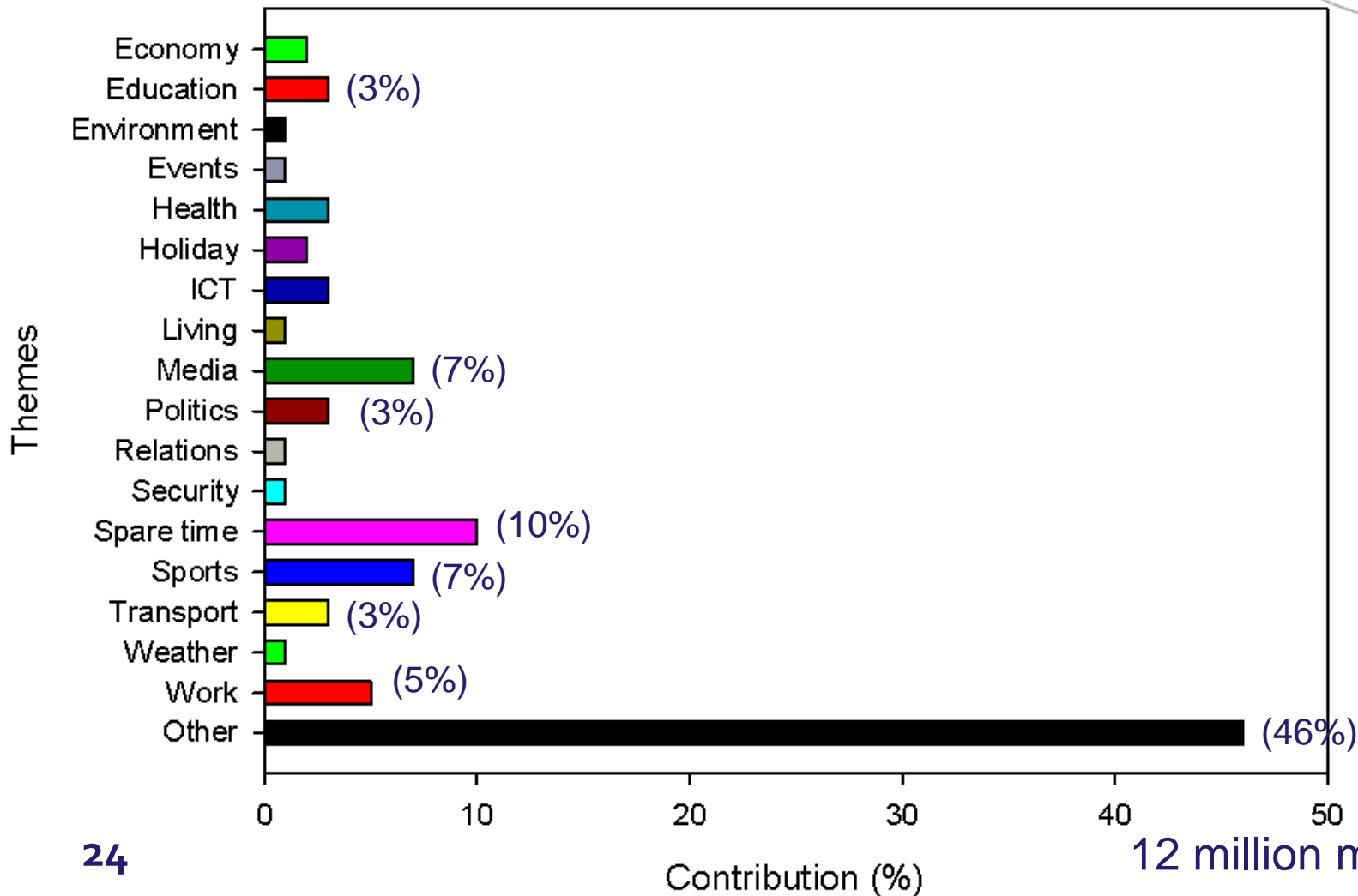
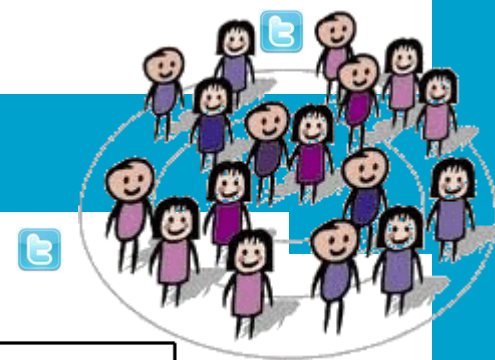
roaming nederland, nationaliteit:



# Example 3: Social media



# Dutch Twitter topics





# Sentiment in Dutch social media

## – About the data

- Dutch firm that continuously collects ALL *public* social media messages written in Dutch
- Dataset of more than 3.5 billion messages!
  - Covering June 2010 till the present
  - Between 3-4 million new messages are added per day



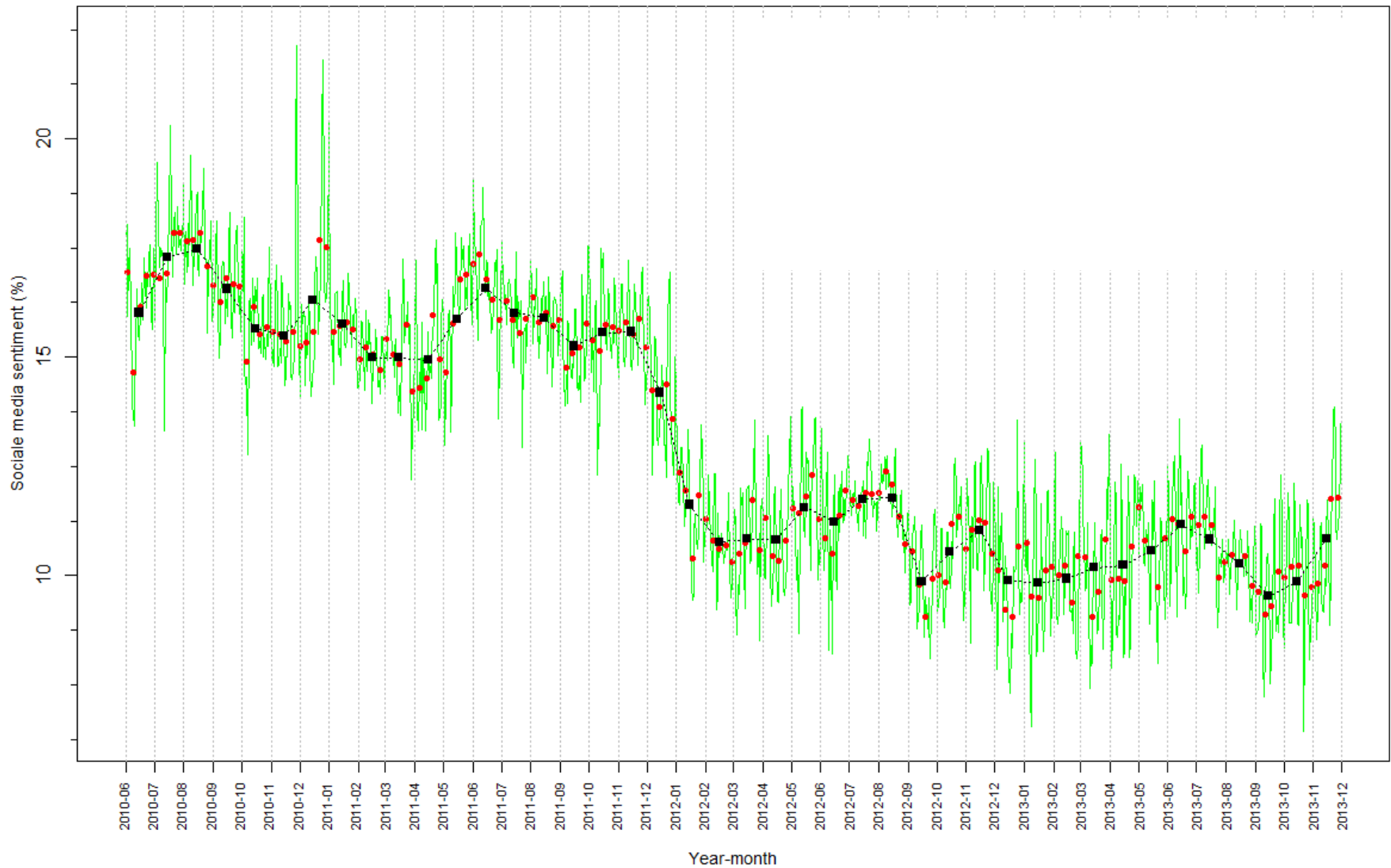
## – About sentiment determination

- 'Bag of words' approach
  - List of Dutch words with their associated sentiment
  - Added social media specific words ('FAIL', 'LOL', 'OMG' etc.)
- Use overall score to determine sentiment
  - Is either positive, negative or **neutral**
- Average sentiment per period (day / week / month)

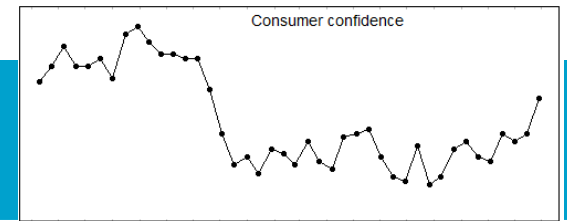
25 •  $(\#positive - \#negative) / \#total * 100\%$



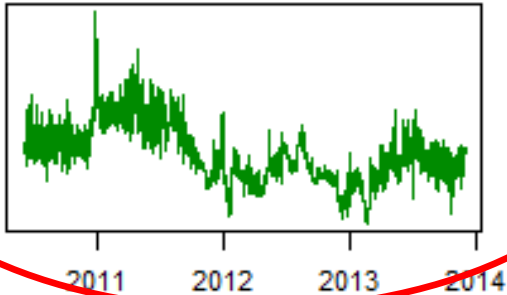
# Daily, weekly, monthly sentiment



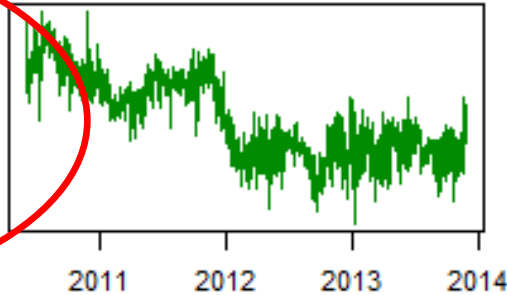
# Sentiment per platform



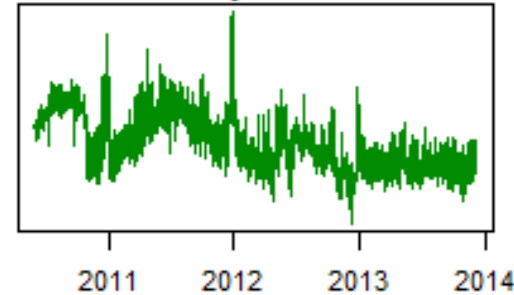
Facebook (~10%)



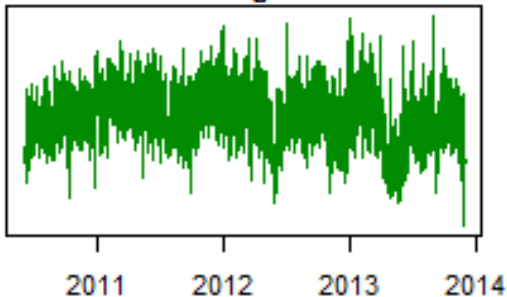
Twitter (~80%)



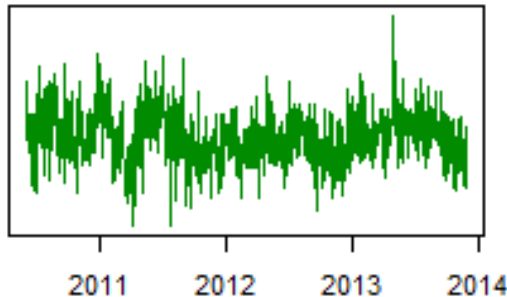
Hyves



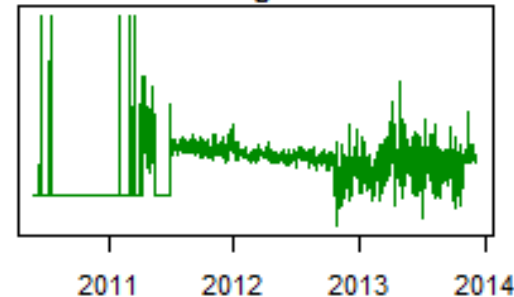
Blogs



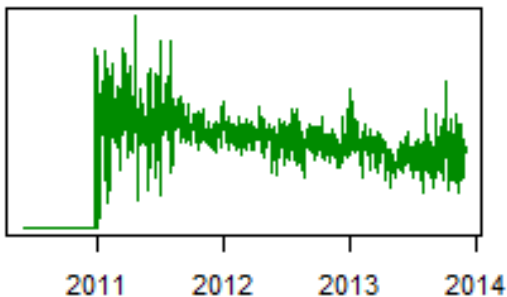
News sites



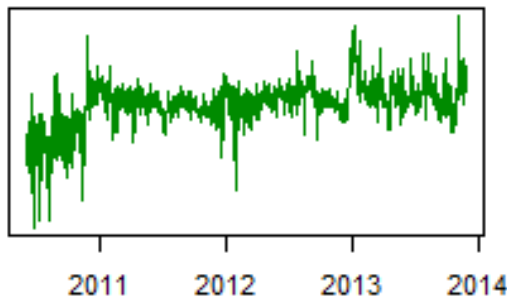
Google+



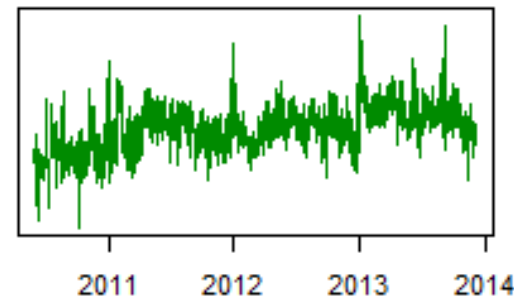
LinkedIn



Youtube



Forums



# Platform specific results

**Table 1.** Social media messages properties for various platforms and their correlation with consumer confidence

Social media platform	Number of social media messages <sup>1</sup>	Number of messages as percentage of total (%)	Correlation coefficient of monthly sentiment index and consumer confidence ( $r$ ) <sup>2</sup>
All platforms combined	3,153,002,327	100	0.75
Facebook	334,854,088	10.6	0.81*
Twitter	2,526,481,479	80.1	0.68
Hyves	45,182,025	1.4	0.50
News sites	56,027,686	1.8	0.37
Blogs	48,600,987	1.5	0.25
Google+	644,039	0.02	-0.04
Linkedin	565,811	0.02	-0.23
Youtube	5,661,274	0.2	-0.37
Forums	134,98,938	4.3	-0.45

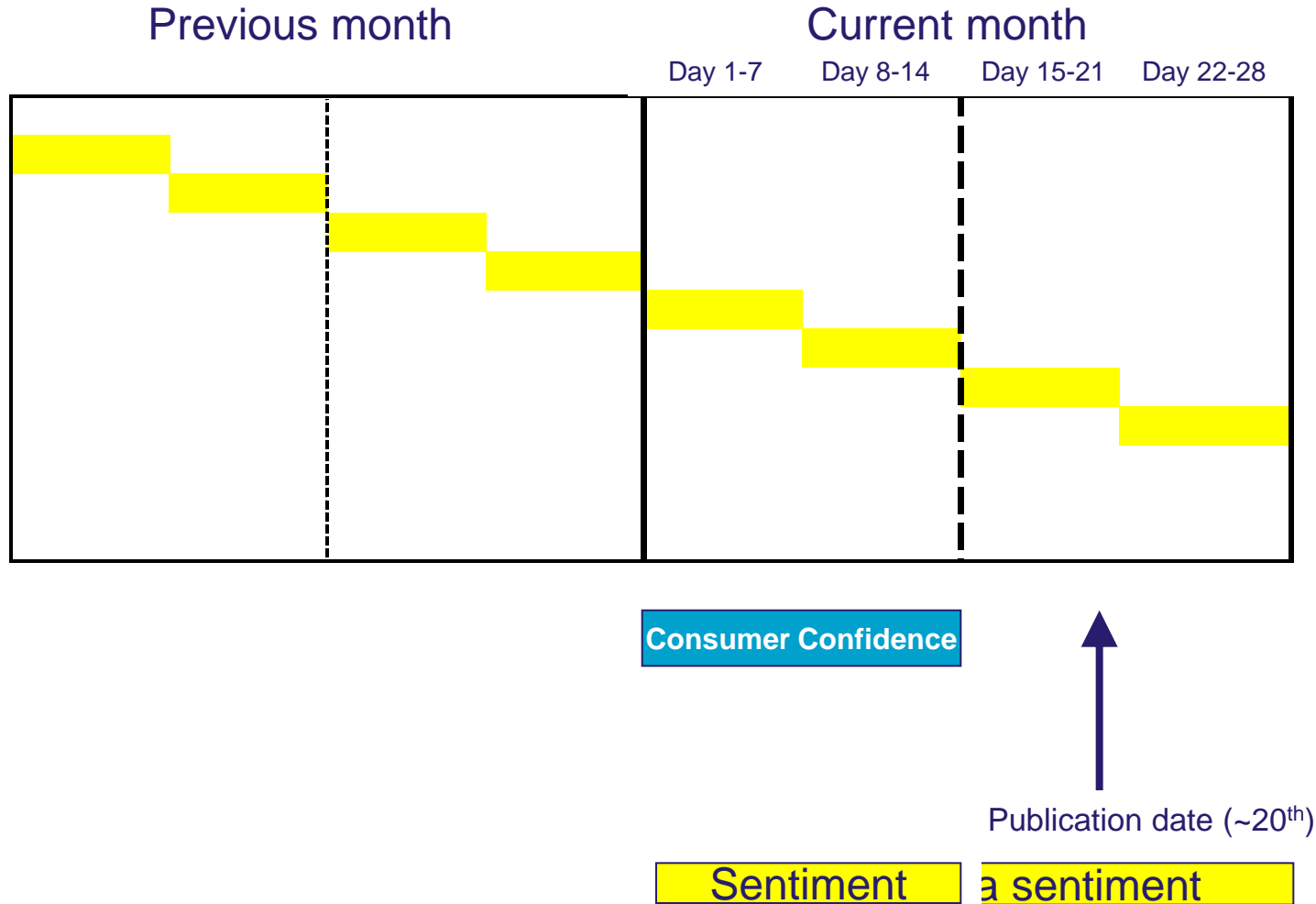


<sup>1</sup>period covered June 2010 until November 2013

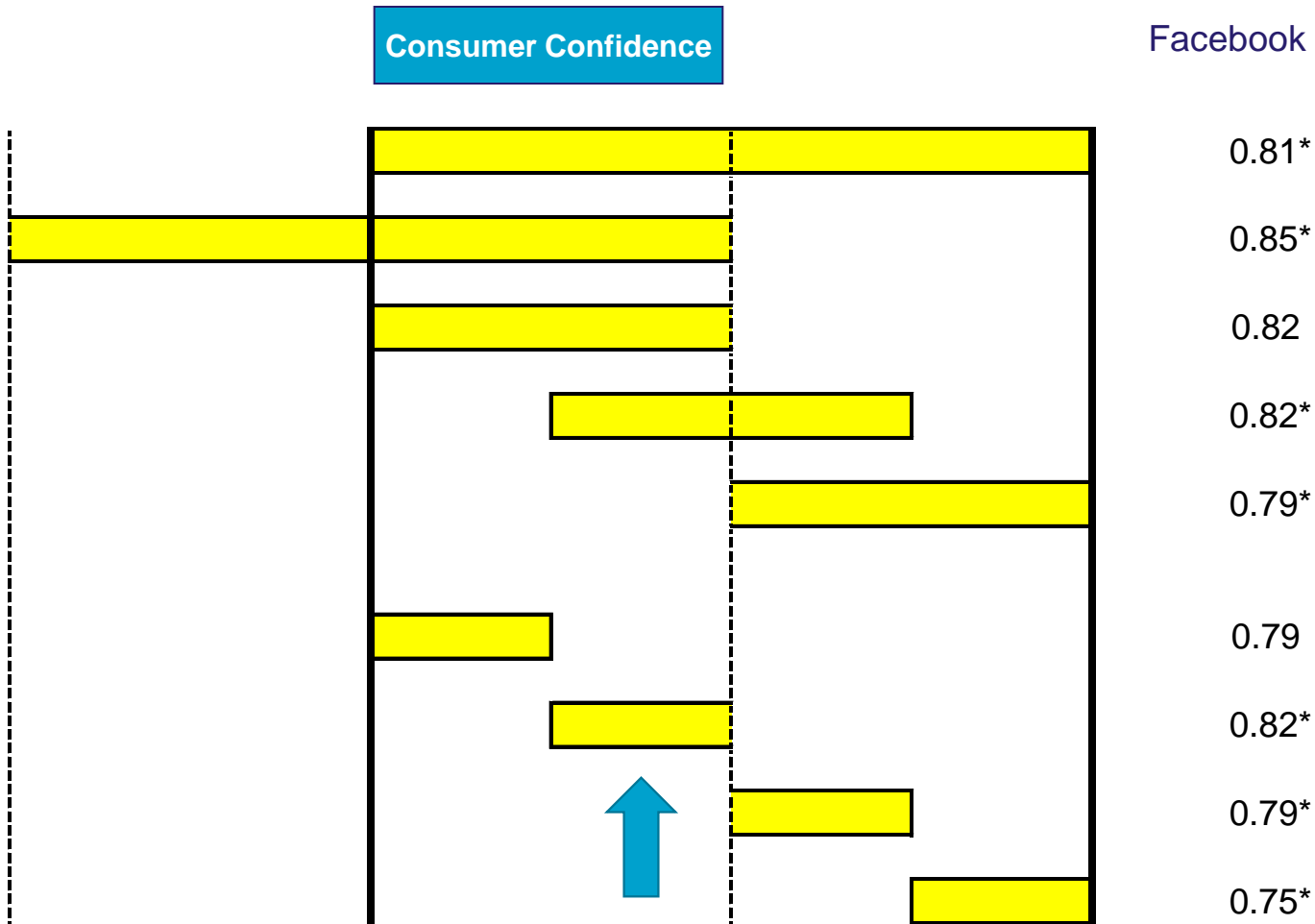
<sup>2</sup>confirmed by visual inspecting scatterplots and additional checks (see text)

\*cointegrated

# Schematic overview



# Results of comparing various periods



\*cointegration

LOOCV results

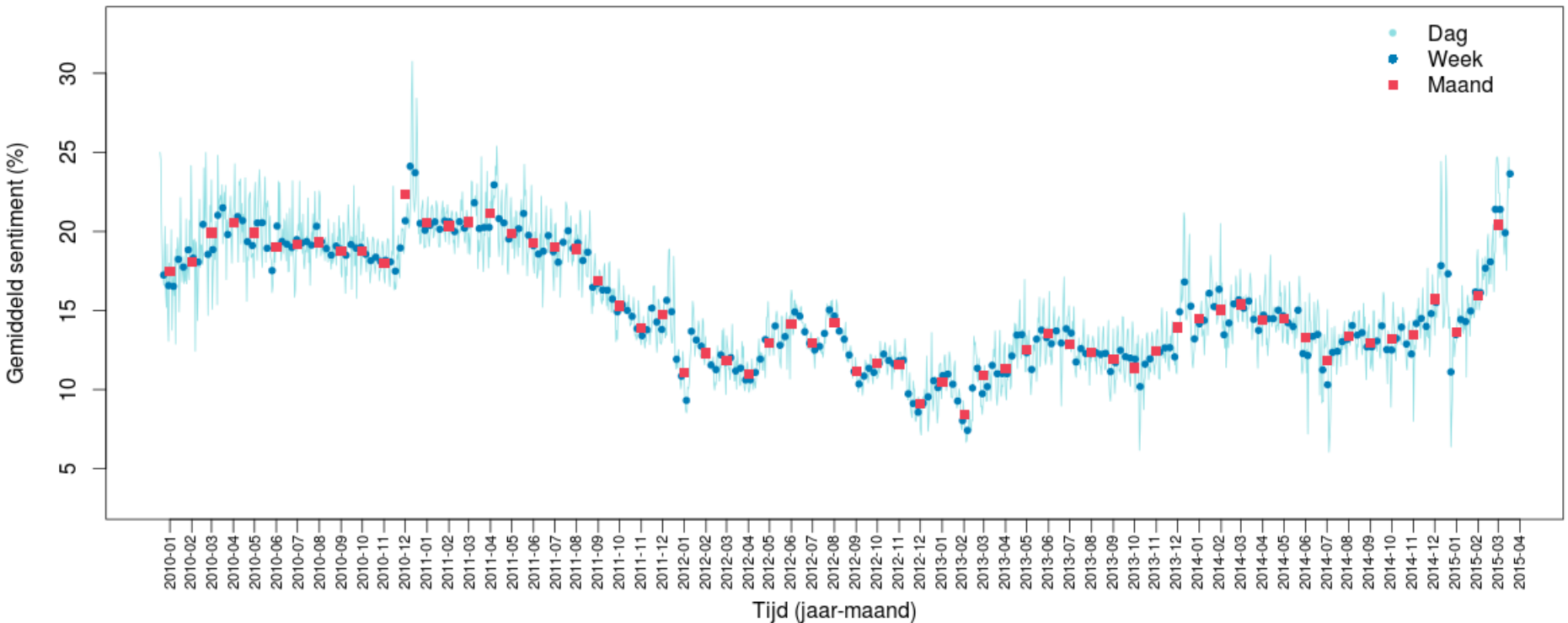


# Overall findings



- Correlation and cointegration
  - 1<sup>st</sup> 'week' of Consumer confidence usually has 70% response
  - Best correlation and cointegration with 2<sup>nd</sup> 'week' of the month
    - Highest correlation 0.93\* (all Facebook \* specific word filtered Twitter)
- Granger causality
  - Changes in Consumer confidence *precede* changes in Social media sentiment
  - For all combinations shown!
    - Only tried linear models (so far)
- Prediction
  - Slightly better than random chance
  - Best for the 4<sup>th</sup> 'week' of month

# 'Sentiment' indicator voor NL (beta-versie)



Gebaseerd op het gemiddelde sentiment van *publieke* NL-talige Facebook en Twitter berichten



# Lessons learned



The most important ones:

- 1) There are many *types* of Big Data
- 2) Know how to access and analyse *large amounts* of data
- 3) Find ways to *deal with noisy* and unstructured data
- 4) *Mind-set* for Big Data  $\neq$  Mind-set for survey data
- 5) Need to *beyond* correlation
- 6) Need people with the *right skills*, knowledge and mind-set
- 7) Solve *privacy* and security issues
- 8) Data management & *costs*

We are getting more and more grip on these topics  
33 & we published our first Big Data based official statistics!!





# The data deluge

